

SOUTH AUSTRALIAN ENDURANCE RIDERS ASSOCIATION

RIDE LATE FEE AND REFUND POLICY

An accurate indication of the number of riders is essential when planning endurance rides in South Australia. It allows the State Management Committee (SMC) and ride organisers to ensure that the correct numbers of officials, including vets, are present at each ride as well as important infrastructure such as portable toilets. Late registrations and withdrawals with late or no notice complicate the above process and are to be discouraged.

As such, the SAERA SMC has endorsed the following conditions:

- Registration closes at 11.59pm for a minimum of 5 days prior to events that include endurance distances and 3 days prior for shorter distance events
- Registrations after the specified close off time will automatically attract a \$30 non-refundable late fee
- Notification of withdrawal from the ride (to secretary@saera.asn.au) due to illness or injury of horse or rider, including Covid 19 or close contact of Covid 19, when accompanied by appropriate documentation, will lead to a full refund of the ride fee
- Notification of withdrawal from the ride (to secretary@saera.asn.au) for other reasons, by 11.59pm on the Friday prior to the ride will lead to a full refund of the ride fee minus an administration fee of \$20
- There will be no refund if notification of withdrawal from the ride is received after 11.59pm on the Friday prior to the ride or if notification is not received at all.